

Providing Maximum Discoverability of



Content in the Summon® service

The below action items will make your Informit resources as discoverable and accessible in the Summon web-scale discovery service as possible. This document is designed based on the ProQuest® system you use for managing your Summon and 360 Services.

- [Directing users to Informit content via Intota™](#)
- [Directing users to Informit content via the Client Center](#)
- [Maximizing accessibility of Informit resources](#)
- [Optimizing exposure and furthering use of your collections](#)

Directing users to Informit content via Intota™

1. Add your Informit resources to your Intota profile

Find your Informit resources with the [Intota search box](#) and add them to your profile. You can search the ProQuest® Knowledgebase for a particular database or you can also search by the Provider “Informit” to view all Informit resources in the Knowledgebase.

2. Make sure the Display in Summon box is checked

When you are viewing the [Database Details](#) screen in Intota, by default the Display in Summon box should be checked. Please confirm this, as the checkbox tells Summon whether or not you want items from this resource to display in Summon.

3. Select titles when you do not subscribe to the complete collection

If a Informit package contains many titles but your library subscribes to a portion of

the titles, [select your titles](#) so that Summon understands what content your users have available in full text.

Citations from titles you do not subscribe to are still available to Summon users who select to expand their search beyond the library's full text holdings:

Expand your results: Include results from outside your library's collection

At a later date when you subscribe to additional titles in a collection, be sure to update your Intota profile to reflect access to your new full text titles.

4. Future Informit platform changes may sometimes require you to make an update to your Intota profile

When Informit platform changes occur in the future, sometimes you may need to update your Intota profile. ProQuest provides two resources for notifying you about possible profile updates you need to make:

- [Knowledgebase Notifications](#) page in Intota: This page displays a summary of upcoming provider updates, specific to the providers in your Intota profile.
- [Provider and Database Changes](#) email notification: ProQuest can provide you with monthly email notification about Informit and other provider changes that impact libraries' profiles. Subscribe to this document by clicking on the **Follow Me** link near the top of the document.

5. Make sure your proxy configuration file includes the appropriate Informit domain(s)

Informit supports Index-Enhanced Direct Linking (IEDL) in Summon which means that Summon is able to take your users to Informit full text without the use of your link resolver. Informit relies on one domain, [URL Syntax] for direct linking to content; make sure your proxy configuration file includes the appropriate domain.

Directing users to Informit content via the Client Center

1. Add your Informit resources to Data Management in your Client Center profile

Find your Informit resources with the [e-Catalog](#) and add them to Data Management. You can

search the e-Catalog for a particular database or you can also search by Informit and view all Informit resources in the e-Catalog.

2. Make sure the Display in Summon box is checked

When you are viewing the [Database Details](#) screen in Data Management, by default the Display in Summon box should be checked. Please confirm this, as the checkbox tells Summon whether or not you want items from this resource to display in Summon.

3. Select titles when you do not subscribe to the complete collection

If a Informit package contains many titles but your library subscribes to a portion of the titles, [select your titles](#) so that Summon understands what content your users have available in full text.

Citations from titles you do not subscribe to are still available to Summon users who select to expand their search beyond the library's full text holdings:

Expand your results: Include results from outside your library's collection

At a later date when you subscribe to additional titles in a collection, be sure to update Data Management to reflect access to your new full text titles.

4. Future Informit platform changes may sometimes require you to make an update to your Client Center profile

When Informit platform changes occur in the future, sometimes you may need to update your Data Management profile. ProQuest provides two resources for notifying you about possible profile updates you need to make:

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- [Provider and Database Changes](#) email notification: ProQuest can provide you with monthly email notification about Informit and other provider changes that impact

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Maximizing accessibility of your Informit resources

1. Consider prioritizing Informit for Index-Enhanced Direct Linking (IEDL)

Sometimes your users will have access to an item via Informit as well as another provider that supports direct linking. Summon will randomly select a provider unless you have used your Summon Administration Console to [prioritize your resources](#).

When an item is available via Informit and another provider for which Summon has to rely on OpenURL linking, Summon automatically prefers Informit and the superior user experience it provides with direct linking.

2. Make sure your link resolver is set up with an option to request an item

When a Summon user expands their search beyond the library's holdings, the user is presented with citations from Informit resources not available at the library. If your library provides users with the option to request material, make sure your link resolver is set up with a way for users to submit such requests.

Libraries using the 360 Link OpenURL link resolver can provide such a setup by creating a [custom link](#).

Optimizing exposure and furthering use of your collections

1. Consider maximizing discovery of your Informit resources

For furthering one's research after a user has completed discovery in Summon, searching in a niche database, with its advanced search features, can be incredibly valuable. Summon's Database [Recommendations](#) feature provides your library the opportunity to make your Informit resources stand out as great places for deepening a user's research.

The screenshot shows a search results page for 'informit' on the University of Sydney library website. The search results are sorted by relevance and show 770,214 results. A red box highlights a message: 'Informit Online databases' and 'The library subscribes to all the Informit databases except for TVNEWS. (We do have TVNEWS Archive)'. Below this, five search results are listed, each with an 'online' icon and a document icon. The results are:

- 1. Informit e-Library: Health**
by Informit: RMIT Publishing
2009
Permalink
eJournal: Full Text Online
- 2. News from your sponsor, Informit**
HLA News, 12/2013, Issue Dec 2013
Permalink
Journal Article: Full Text Online
- 3. From Your Sponsor : Informit Health Collection, One Year on - Share Your Feedback**
HLA News, 12/2010, Issue Dec 2010
Permalink
Journal Article: Full Text Online
- 4. Trademark Application for "INFORMIT" Filed by Pearson Education**
Leisure & Travel Week, 10/2015
Permalink
..., a trademark application has been made for "INFORMIT" by Paul W. Mussell, representing Pearson Education. This application was made available to the public on October 06...
Journal Article: Full Text Online
- 5. Informit celebration**
by Whithear, Deborah
Family Matters, 09/2001

In the Recommender screen of your Summon Administration Console you can customize the way your Informit resources interact with the Database Recommendation feature. You can also provide keywords/tags to ensure that your Informit resources are more discoverable.

Some suggested starting keywords for Informit content are:

- Agriculture
- Arts
- Asian
- Business
- Education
- Engineering
- Health
- History
- Indigenous
- Law
- Media
- Sciences
- Social Sciences
- Technology

Maybe your library also maintains research guides on topics covered by your Informit resources? Complement your use of the Database Recommendation feature with Best Bets, another great way to assist users in enhancing their use of the library for research.

If you have additional questions, please [Contact Proquest](#).